

**Woodland Xperiences**  
**Booking Terms and Conditions**



**Acknowledgement of risk:**

There will always be some risk involved in any type of adventurous activity, indeed the benefits of the activity would probably be reduced if these risks were removed. The type of risk is generally confined to the same sort of risks that a person in normal recreation may experience.

We consider the level of risk to be low and reasonable. However, the person completing this form must decide if they consider this reasonable. The Woodland Xperiences approach endeavours to ensure participation in any activity or course is always at the participant's discretion. The above declaration does not absolve Woodland Xperiences of its "Duty of Care" and other legal responsibilities.

I understand that Woodland Xperiences and its instructors are covered in the event of accident or loss caused by their negligence BUT that Woodland Xperiences does NOT provide Insurance to cover accidental loss, injury or damage to participants not caused by it or its instructors' negligence.

I understand and accept the risks involved with Covid19 and the potential of cross contamination. Woodland Xperiences staff will take every precaution to minimise cross contamination through safe distancing and wearing of face masks and or gloves when possible, due to some activities involve close proximity of both staff and participants.

**Disclaimer:**

I/We the Customer/s understand that we are taking part in this activity/event/experience at our own risk, and accept that Woodland Xperiences CIC will not accept any liability for any damage to or loss of property belonging to customers, members or their guests to Woodland Experiences will except in the case of death or personal injury caused by the negligence of The staff or volunteers of Woodland Xperiences will, neither The Venue owner or Woodland Xperiences will shall be liable to me/us or any other party whether arising in contract, tort, negligence or breach of statutory duty or otherwise arising out of the use of the premises and any other facilities of the Experiences location/venue.

Upon booking/payment of the activity/event/experience signifies my acknowledgement and acceptance of the listed Terms and Conditions.

**1. Location/Site hazards**

Woodland Experiences are held in managed or wild unmanaged woodland settings where various hazards exist (eg. uneven terrain, ground foliage, water, wild flora and fauna, low hanging branches, tree dead fall and other hazards associated with unmanaged woodlands).

**2. Activities and responsibilities**

Woodland Xperiences accepts its responsibility to make your experience as safe as is reasonably practicable. However, adventurous activities are inherently hazardous and cannot be completely risk free, however hard we try. Activities available are bushcraft, woodland and adventurous centred. For example Fire lighting, Camp fire cooking, water purification methods, shelter building, wild camping, using tools appropriate for activities, archery, target shooting and more. These activities have the potential to cause serious harm/ injury; appropriate training, guidance or advice shall be given dependant on experience, briefings must be attended by all and adhered to. Inappropriate behaviour shall not be tolerated during any experience and could result in dismissal in order to prevent further risk.

Due to the nature of the route from the car park into the woodland area being on foot, all clients must be physically able to accomplish the pre-determined distance agreed by the ability of the group whilst carrying equipment required and wearing appropriate clothing and footwear for season and weather.

Woodland Experiences are not responsible for attendance and discipline. Attendance and discipline remains the responsibility of the individual and supervising staff/teachers/careers/parents/legal guardians of all individuals attending.

### 3. Risk statement

Accidents can happen without any contributory negligence from Woodland Experiences or activity/experience location. Woodland Experiences can accept no responsibility for loss or damage to personal property or for personal injury not arising as a result of its own act or default. All risk assessments are available upon request.

### 4. Covid-19

Woodland Xperiences will continue to run camps as long as it remains Covid secure following Government guidance. You the client contributes towards the security of the venue and other guests by abiding by the current Government guidelines.

### 5. Weather Conditions

Woodland Xperiences will go ahead in all weathers unless deemed unsafe for personnel or location by Woodland Xperiences. In this situation credits will be given to be able to book onto the same experience at a later date (within 18months).

### 6. Food, Health, Hygiene & Sanitary

Evening meal and breakfast will be provided by Woodland Xperiences, Clients will collect and cook their evening meal as a team. Washing and sanitary facilities are basic due to location and wild style camping, all clients handling food are to ensure maximum effort/precautions are taken for food safety handling. Any Dietary, known allergies or illnesses must be made known on the consent form.

### 7. Repairs

You are liable for the cost of repairs made because of wilful damage to Woodland Xperiences equipment and/or landowner's property.

### 8. Public Liability Cover

Woodland Xperiences is covered for Public Liability

### 9. Confirmed Bookings

A booking will be deemed confirmed upon receipt of a completed group booking form/email. Final payment of the invoice must be made no later than 14 days prior to the experience/event or 10 days after invoice date. Late payments after the 10 day period could incur late payment charges of up to 25%. (11-17 days at 10%, 18 + at 25%)

### 10. Confirmation email

Within 5 days of making payment, you will be sent information regarding Woodland Xperience instructions which includes vital information, equipment required etc.

### 11. Cancellation

Cancellation by the Customer:

Cancellations must be made in writing and the following refunds will be available: If you cancel up to four weeks before your booking/event, you will be given a full refund. If you cancel between four and one week before your booking, you be given a 50% refund and/or lose your deposit.

If you cancel less than one week before your booking, you will **not** be eligible for a refund and you will be liable for the full cost of your booking/event, should you not have previously paid.

Amendments by The Customer: A request for a booking amendment must be made in writing, up to two weeks before your booking. Amendments may be made to the time, date, activity and participants of a booking. Amendments are subject to availability and at our discretion.

#### Cancellation by woodland Xperiences:

We reserve the right to cancel or reschedule any activity/session for the following reasons: Adverse environmental conditions such as: electrical storms, high winds, algal blooms, frozen waters, equipment breakages, instructor sickness, insufficient uptake or extra ordinary circumstances out of our control. Rescheduled courses/sessions will be re-allocated.